mit SLAj; Mith Samlanh



2009 Annual Report

January 2009 – December 2009

Prepared by Mr. Pheng Saochheng Checked by Mr. Man Phally and Ms. Map Somaya June 2010 Mith Samlanh would like to say thanks to our sponsors:

- AusAid/HAARP, Aide et Action, Allan Mursy Jone/ANZ, Australian Embassy, BHP Billiton, CLSA, Children Support Network, DCA, EU/CCFD, EU/GAA/FI, Evert Gisela, Education Development Center, EU/FI, French Embassy/FI, Give 2 Asia, Global Fund/FI, Global Fund/Pharmaciens Sans Frontières, La Chaine de L'Espoir, Mainline, Muslim Aid, Mosbacher Foundation, Oxfam, Planet Wheeler, Pharmaciens Sans Frontières/Luxembourg, Riverview Children Foundation, Save the Children Australia, Unicef.

LIST OF ABBREVIATIONS

AIDS Aquired Immune Deficiency Syndrome

ARV Anti Retrolviral Virus

CSCN Cambodian Street Children Network

CYTI Children and Youth, Transform and Innovate

CCFD Catholic Committee Against Hunger and for Development

CCF French Cultural Center

DFDL DFDL MEKONG (Legal & Tax Advisers)

DU Drug User

MDSAVY Municipal Department of Social Affairs Veteran and Youth Rehabilitation

EU European Union
FP Friends Program
FI Friends- International
EFA Education for All

HIV Human Immunodeficiency Virus

IEC Information Education and Communication ICC International Cooperation Cambodia

IDU Injecting Drug User

MSM Men who have Sex with Men

MoEYS Ministry of Education Youth and Sport

MoSAVY Ministry of Social Affairs Veteran and Youth Rehabilitation

MoH Ministry of Health

MMT Methadone Maintenance Treatment

NGO GPP NGO Good Practice Project
NEP NGO Education Partnership
NIE National Institute of Education

NACD National Authority for Combating Drug

NA Narcotic Anonymous

NSP Needle and Syringe Program OI Opportunistic Infection

PSF Pharmaciens Sans Frontières SoP Standards of Procedure

STDs Sexually Transmitted Diseases

SNV Netherlands Development Organization in Cambodia

TA Technical Assistant
TH Transitional Home

Tooit-Tooit A name of shop that sells home based product in Toul Tompung Market

UDC Ultrasound Diagnostic Center UNICEF United Nations Children's Fund

Vision	Together, we protect street children/youth and related groups a	and with them create innovative and exciting opportunities to build their futures.			
Mission	Mith Samlanh is a local non Governmental organization, fou	unded by Friends-International and member of the Friends Alliance, works with and for			
	street children/youth, their families and their communities to build their futures by:				
	-protecting street children and youth from all forms of abuse within the scope of the International Convention of the Rights of the Child;				
		me actively involved in the development of their society;			
	, ,	n risky behavior and/or dangerous situations that compromise their futures;			
		g innovative and effective approaches with the active participation of the children and			
	youth; -influencing all tiers of society to provide supportive e	unvironments and adopt positive helpavior changes			
	, , , , , , , , , , , , , , , , , , , ,	ternational / Friends Alliance, is developing creative, innovative and holistic programs,			
		g solid protection and support services within organizations, communities and within all			
	tiers of society while aiming at becoming sustainable.	g some protoction and support sorvices within organizations, communities and within an			
General		n / youth and related groups in Phnom Penh and Kampong Cham in close collaboration			
Objectives	with authorities				
	Intercontinu I aria	Ohiasti sali Marifiahla ladiastara			
Specific	Intervention Logic - Friends Program: Establish a solid Friends Program (Mith	Objectively Verifiable Indicators 1. Mith Samlanh contacts and provides best practices services to 450,000 children and			
Objectives	Samlanh) that becomes a recognized international good	youth			
Objectives	practice model	your -			
	-ChildSafe Network: Improve the overall protection of				
	children and youth in Phnom Penh and kampong Cham	2. Child Safe Network operational with 700 certified partners and members by 2011			
	through the Child Safe Network				
	-Friends Social Business: Develop social business and				
	training business models that support the full financial 3. Project 60% sustainable by 2011				
	sustainability of the project				
	-Administration: Run the organization as a best practice in				
	all aspect of administration	4. By 2011, Mith Samlanh is recognized as having a best practice administration			
		system			
	- Sustainability: By 2011, Mith Samlanh has full ownership				

Ţ		
	of its EC / TC property	1
	5.By 2011, the debt to buy the EC/TC property has been reimburs	eu
Result 1 By 2011 Mith Samlanh is a recognized international best practice model providing a holistic range of services to 450,000 street children and youth (contacts) per year in collaboration with the relevant national authorities	In 2009, Mith Samlanh provided a holistic range of services to an estimated 19,562 (F: 6,897) individual representing 2,201,675 (F: 561,885) contacts with children and youth. Mith Samlanh has been working in collaboration with NGOs partners and the relevant national in the same of the relevant national in the same of the same of the relevant national in the same of the same	I children and youth, authorities such as: abilitation (MoSAVY), S), Ministry of Health
Result 2 By 2011, 700 ChildSafe Network partners will protect and support 5,000 children in Phnom Penh and Kampong Cham	Child Safe Network Partners - 122 staffs of ANZ Bank	e in Phnom Penh and
Result 3 By 2011, the project is 60% sustainable through the establishment of training	In 2009, Mith Samlanh achieved 48 % financial sustainability through the training businesses and social busine Note: The financial sustainability is the income from sales of the programs businesses / total expenses of the programs are operational in Phnom Penh:	

businesses and social business	- Friends-The restaurant
initiatives	- Romdeng restaurant
	- Friends'n'Stuff shop
	- Tooit Tooit shop
	- Nail Bar
	- Café du centre restaurant
Result 4	
	Mith Samlanh has been recognized as an NGO Good Practice Project (GPP) since 2007 by Cooperation Committee for Cambodia
By 2011, Mith Samlanh is	(CCC), Mith Samlanh has continued to share experiences with other NGOs.
recognized as having a best	
practice administrative system	Mith Samlanh Organizational Structure has been improved in 2009.
Result 5	
	Mith Samlanh land campaign was very successful and finally, Mith Samlanh has successfully paid off the ANZ Royal Bank loan.
By 2011, Mith Samlanh has full	However, there is still a soft loan from Give2Asia to be reimbursed (\$325,000 over 4 years with a 2% interest rate)
ownership of its property and	
has built a center that provides	Mith Samlanh contacted with DFDL in order to prepare our land asset of Mith Samlanh Company.
quality environment for its work	

Activities	Expected Outputs	Outcomes
Result 1: By 2011 Mith Samlanh is a recognized international best practice model providing a holistic range of services to 450,000 street children and youth (contacts) per year in collaboration with the relevant national authorities		
1.1 Implement all Friends Alliance SoPs within the Mith Samlanh projects	-All service-based SoPs are implemented by 2009 -All service based SoPs are upgraded on yearly basis from 2010	The Standard of Procedures (SoPs) – presented in the form of Guide books for the teams - were designed and updated with the support of Friends International Technical Assistants (TAs). - Guide Book for Child Protection updated and implemented - Guide book for outreach is finalized and being translated into Khmer however, not in use yet, - Guide Book for Drop In Centers, Guide book for Case Management, Guide book for school reintegration were finalized but not in use yet - Guide book for Life Skills was drafted but not finalized - Guide book for Job Placement was drafted but not finalized - SoPs for detoxification pharmaceutical finalized and in use and Harm reduction standards were designed and have become the national Cambodian guidelines for Needle syringe programs.

		Guide Book for HIV/AIDS is being finalized,Guide Book for HBP is finalized and implemented,
1.2 Provide holistic best practice services to 450,000 children and youth / year	-The program provides the core social reintegration services (prevention/reintegration-outreach-Housing-Education-Drugs) to 450,000 children and youth (contacts) per year – 7,500 individuals - by 2011	 Over 2,201,675 contacts were established in 2009 Prevention: 220,896 Reintegration: 188,25 Outreach: 645,621 Education: 472,448 Transitional Homes: 695,520 Drug detox (Green House): 148,365 19,562 individual children and youth (35% females) accessed services in 2009 Prevention: 11,111 Reintegration: 962 Outreach: 4,920 Education: 2,373 Drug detox (Green House): 196
	- Specific services based on identified needs are developed/adapted	The outreach team, the prevention team and parts of the drugs team teams were merged to allow for more coordinated services to take place and to reduce overlaps between teams. Phnom Penh was divided in 5 main working zones – Wat Phnom, Olympic, Riverside, Chba Ampov and Andong relocation site. All work activities are now focused on the 5 zones within the city with the staff of each zone working closely together, sharing knowledge and gaining skills on a wider range of topic: counseling, HIV/AIDS, drugs etc. Prevention A total of 220,896 (F: 88,584) children/youth (contacts) and 11,111 (F: 4,034) individual children and youth 11,443 parents (contacts) and 599 individual parents accessed different services such as life skill, counseling, case management, food, transportations and referrals support from the four components of prevent team including Youth Information Center (Me& You and Wise Youth), community outreach, Day Care Center and Mobile Youth Center (Wise Bird) in Phnom Penh and Sabay Sabay Center in Kampong Cham Province.

2 Reintegration:

A total of children/youths 18,825 (F: 7,969) contacts and 962 (F: 677) individual were encouraged to return to their families, reintegrated the public school system or find employment. The team provides support to the children and youth or the families for the reintegration and organize on-going regular follow-up to ensure success of placement.

Outreach

A total of 4,920 (F: 1,178) individual children/youth with 645,621(F: 241,493) contacts with street children /youth working and living on the street received different services from outreach team such as:

- counseling: 50,588 (F: 20,159)

- non-formal education: 26,428 (F: 9,995)

- life skill: 217,348 (F: 86,863) - medical care: 61,828 (F: 22,843) - fun activities: 243,502 (F: 90,978) - harm reduction: 45,927 (F: 10,655)

Transitional Homes

A total of 695,520 (F: 97,372) children/youth contacts and 622 (F:187) individual accessed services from the four transitional homes such as lodging, hygiene facilities and dormitory equipment, food, medical, life skill, fun activities and study visit during their studying at Training Center.

5 Education

In 2009, a total of 472,448 (F: 115,598) contacts and 2,373 (F:995) individuals accessed non-formal education with various activities on the streets and in the centers in Phnom Penh and Kampong Cham such as vocational training, Life skills education, Khmer literature, English classes, individual future planning, counseling, problem solving, medical consultation and treatment at training center and also access services in Club Friends including art, drawing/painting, sports, study visit, and library.

6 Drug detoxification

The Green House is the center where the detoxification and Rehabilitation Program is set up together and located outside of Phnom Penh. This center welcomes drug users and drug addicts

		who committed to give up using drug via Harm Reduction services that reached and supported them on the street and communities:
		196 (F: 13) drug users on the streets including 37 IDUs (F: 3) were supported to access treatment/detoxification center via Harm Reduction services - total of 148,365 (F: 10,869) contacts.
re	Street children profile and egular research on related ssues published	 The Street Children Profile 2008 was finalized and presented to the various NGO partners for final feedback Annual Drug Snapshot Survey was conducted in Phnom Penh in November and report is being drafted
OI	Program and projects evaluated and monitored on on-going basis to ensure best bractice	 Education "Non Formal Education project" was evaluated by CCFD/EU external evaluator the Results Oriented Monitoring (RoM) from 5th to 16th October 2009. Training Center and Reintegration projects were evaluated in December 2009 in collaboration with Friend International. Drug project (Luxembourg) was evaluated from June to October 2009 by the external evaluator. Evaluation of HIV/AIDS services by FI TA. Friends-International Early Childhood Technical Advisor did an initial assessment of the pre-school and classes 0A and 0B and provided recommendations for the development of new activities (17 June)
	Team provided with ongoing raining and technical support	This year, a total of 243 staffs (F:104) received <u>internal training</u> provided by Mith Samlanh and FriendsInternational on various topic such as basic drug, advanced drug, case management, child discipline, child protection policy, use of child right IEC material, child safe, childhood disorders, first aid, Harm Reduction for Drug users, importance of Education IEC material, Life Skills Reproductive Health, STD,HIV/AIDS, Teeth Care, OI and ARV, understanding children Intelligence, understanding personality, working with street children.
		A total of 114(F:33) staffs received <u>external training</u> provided by NGO partners, including the Social Services of Cambodia (SSC), the National Institute of Education (NIE), SILAKA, ICS, VBNK, NGOs Education Partnership (NEP), International Cooperation Cambodia (ICC), Tran cultural Psychosocial Organization (TPO-Cambodia) TPO, etc. on the topic of: Project Cycle Management,

		Quick Book ,General English, Good parenting, psychological counseling skills, basic training course for NGO staffs working with vulnerable children, stress management, understanding Children, report writing skills, Early childhood policy and curriculum"
1.3 Support 1,000 individual children/youth per year to integrate in society (family and/or	-350 children are integrated into public school per year by Q4 2011	A total of 374 (F: 151) children were reintegrated to public school in Phnom Penh and other provinces.
school or employment and citizenship) and follow up an additional 2,500 individual children and	-1500 children are supported to remain in school per year by Q4 2011	A total of 1,075(F: 474) children supported into public school (including old and new children) received school material support and have been provided with regular follow up visits in Phnom Penh and other provinces.
youth previously supported	-150 youth find employment per year by Q4 2011	A total of 163 (F: 36) youth have been placed into employment in 2009. - 119(F: 33) youth was placed into employment. - 44 (F:03) youths are self-employed
	-1,000 children/youth are reintegrated/supported into families (direct/extended/foster	A total of 623 (F: 239) children and youths were reintegrated/placed into families or 76 (F: 03) independent living.
	incl. school or employment) per year by Q4 2011	 1) 466 (F:211)children were reintegrated into their direct family 51 (F: 25) youths have started their own business. 344 (F:140) children were reintegrated into public school 71 (F: 46) children have been supported with an immediate reintegration.
		2) 76 (F:3) children/youth were placed into independent living and self-employments.
		 3) 73 (F:25) children were placed into kinship families 36 (F: 08) youths were placed into job/employment. 32(F: 11) children were reintegrated into public school. 05(F: 03) were supported and with an immediate reintegration.
		4) 04 (F:01) children were placed into foster families - 02 children were placed into foster families for long term.

		- 02 children were placed into foster families for short term.
		5) 04(F: 02) children/youth were placed into other NGO partners for residential services (2 Goutte d'eau and 1 Krousar Thmey and 1 Bamboo Shoot Children's Center) because they want to return to these centers.
	-1,000 children/youth are supported to stay in families per year by Q4 2011	 -A total of 1,312 (F: 535) children/youths are supported to stay in families, by receiving counseling and support to solve family problems. - A total of 09 families in provinces and 140 families in Phnom Penh received preventatives food support. - A total of 99 families members were referred to hospital for treatment. - A total of 293 families came to get treatment in Mith Samlanh center.
	-Follow up an additional 2,500 individual children and youth previously supported.	A total of 19,310 (F: 8,043) follow-up visits were carried out with 1,585 (F: 520) individual children at their families, work places and public school to monitor their situation and well-being after placement/reintegration. The follow up visits, in several provinces, have been conducted in close collaboration with Ministry of Social Affaire, Veteran and Youth Rehabilitation (MoSAVY).
	-50 children/youth per year are registered / legalized (ID card, birth certificates, election lists as required) as Cambodian citizens per year by 2011	A total of 18(F: 03) children received Identification Card and 3 children were registered legally and received birth certificates.
1.4 Strongly involve the	-National authorities informed	Ministry of Social Affairs, Veterans and Youth Rehabilitation (MoSAVY)
relevant Government services/authorities in the project	and actively involved in program	- Participation to Annual National conference and consultation meeting with MoSAVY on National Strategic plan and prioritization from 2008 to 2013, on 15 Jan 2009.
		- Sharing experiences on Mith Samlanh project and conducted field visit for MoSAVY, DSAVY Takeo, Ratanakiri, Stung Treng and Phnom Penh aiming at improving collaboration and at gaining stronger support from government (July 2009).
		- Participation to National Multi OVC Taskforce meeting held on October 26, 2009 to provide OVC

related policy information updates to partners on the draft Prakas on the procedures to implement alternative care for vulnerable children's committees and women and to agree on prioritized actions for 2010, organized by MoSAVY.

- Participation to quarterly meetings with Street Children Task Force organized by DSAVY.

Ministry of Interior (Mol)

- Participation to the launch of the National Committee to Lead the Suppression of Human Trafficking, Smuggling, and Labor Exploitation on Women and Children, in December 2009.
- Participation to the meeting on Making Strategic plan about HIV/AIDS Prevention concerning the police role in community response organized by Mol.

Ministry of Education, Youth and Sports (MoEYS) / National Institute of Education (NIE)

- Participation to the Education Congress about achievement in 2008 and set up work-plan in 2009 especially implementation reform and make priorities to achieve Education for All (EFA) in 2015 which was organized by Ministry of Education, Youth and Sports (MoEYS)
- All games and exercises for the Tool Box are drafted and improved in collaboration with National Institute of Education (NIE).
- Participation to quarterly Meetings with the Technical Working Group on HIV/AIDS and Reproductive health, organized by MoEYS.

Ministry of Health (MoH) / National Authority for Combating drugs (NACD) / National Aids Authority (NAA)

- The Needle/Syringe Programs (NSP) licensing of Mith Samlanh was renewed and provided by National Authority for Combating Drug (NACD) to Mith Samlanh.
- Preparation for initiation of Methadone Maintenance Therapy in Cambodia led by Ministry of Health with the support of NACD, WHO, UNAIDS and others IOs and NGOs. Drug program coordinator of

	Mith Samlanh is recognized as member of Methadone Maintenance Treatment Technical Working
	Group (MMTTWG) and provides input through meeting and discussion session. The MMT is expected to start its pilot service in Cambodia in early of 2010.
	- Participation to regular Drug-related HIV/AIDS Working Group (DHA) meeting on quarterly basis at NACD. In addition, Mith Samlanh was also integrated in the active member of DHA lead by NACD and NAA conducted in monthly basis meeting.
	- Joined consultation workshops on Draft of Drug Control Law organized by NACD.
	- Participated in National Harm Reduction Workshop (NSP Promoting) organized by NACD.
	-1 staff from MoH involved in drug treatment project for six months.
-Provincial departments	- 3 DSVAY staff fully involved in project implementation in Kg Cham.
involved in projects on ongoing basis	 - 168 individual staff members of government were trained as follows: - 13 staff of DSAVY in Phnom Penh were trained on Working with street children and Reintegration/Placement of children and youth, provided by Placement team leader and Friends-International trainer. - 6 DSAVY staff (2 from DSAVY Kratie and 2 from DSAVY Kampong Speu and 2 DSAVY Koh Kong province) were trained with hands on lesson with drug project of Mith Samlanh on drug Harm Reduction work and activities on the streets and Mobile Drop In Center with Mith Samlanh organized through Substance Use Program (SUP) - 10 local policemen received two- days training on drug use prevention, Harm Reduction and HIV and AIDS and STDs prevention, provided by Mith Samlanh and Friends International Trainers - 19 (F: 7) government local authorities received two-day training on Reproductive Health, STDs, HIV and AIDS. - 44 (F: 7) local police officers and local authorities from 5 districts in Phnom Penh attended 3 sessions of two-days trainings on Drug Use Prevention, Harm Reduction and HIV and AIDS, STDs Prevention, provided by Mith Samlanh and Friends International Trainers. The trainings are part of the capacity development of government staff and involve them in working and

		 supporting street children, youth and their families. 13 (F 5) government officials from the eight Khans (Districts) in Phnom Penh and Phnom Penh Department of Social Affairs, Veteran and Youth Rehabilitation attended training on HIV and AIDS, STDs and Reproductive Health. Placement team provided reintegration training to 13 DSAVY staffs which were from 8 districts in Phnom Penh 4 DSAVY staff (2 from DSAVY Kratie and 2 from DSAVY Kampong Speu) was trained with hands on lesson with drug project of Mith Samlanh. 2 DSAVY staff (1 from DSAVY Kratie and 1 from DSAVY Kampong Speu) received training through experiential field work with drug project. 44 (F:08) police officers and 25 (F:09) local authority (communal council member, chief of village, DSAVY staffetc) received 5 training sessions on Substance Use Awareness (drug related to HIV/AIDS, wider understanding of drug harm reduction approaches) provided by Friends-International and Mith Samlanh.
1.5 Coordinate with other Friends programs, CYTI partners and other partner NGOs	-Exchange and cooperation with Kaliyan Mith and other international Friends Programs effective	-The Outreach and Non-Formal project manager visited, exchanged experiences and provided training on outreach work and how to run Drop In Center to 10 staffs at Teman Beik Friends- International in Indonesia from 21 to 27 February, 2009. -A total of 9 (F:7) Thai Government and10 Thai Friends- International (Peuan Peuan) visited and exchanged experiences with outreach project (18 -19, May, 2009)
	- Coordination and referral systems operational with CYTI Network members in Cambodia and international	 -An exchange study trip was took place between Mlop Tapang and Mith Samlanh in order to share the experience about education such as classroom management, teaching methodology and how create teaching materials on 23 May &10 June 2009. - Mith Samlanh and Friends International continued to lead and organize regular Cambodian Street Children Network (CSCN) meetings on a quarterly basis. Throughout 2009, the CSCN regularly organized quarterly meetings with its members, including Friends International/Kaliyan Mith, Mith Samlanh, Krousar-Thmey, M'lup Tapang, World Vision Cambodia, Goutte D'eau and CCASVA. - Mith Samlanh and Friends International joined regular quarterly meeting for Substance Users Program working group with NGO partners such as Friends International, Mith Samlanh, Family Health

		 International, WHO, Mlop Tapang, Sun and Moon, NACD, Khre Net Youth and Kratie and Kg Speu DSAVY, 42 individual staff of NGO partners were trained by Friends International and Mith Samlanh including: 11 staff members from Kaliyan Mith, Sun & Moon, Youth Network Khmer, Ghom Hean Aknakut, and Mlop Tapang NGOs partners were trained on Advance Drug Knowledge and Pathway to addiction. 10 staff members from Kaliyan Mith, Sun & Moon, Youth Network Khmer, Ghom Hean Aknakut, and Mlop Tapang were also trained on Community Drug Education and Peer Education. 11 staff members from Kaliyan Mith, Sun & Moon, Youth Network Khmer, Ghom Hean Aknakut, and Mlop Tapang were trained on Drug Harm Reduction. 10 staff members Kaliyan Mith, Sun & Moon, Youth Network Khmer, Ghom Hean Aknakut, and Mlop Tapang were trained on Child Protection Policy, Drug Survey and Community Assessment.
		Regular quarterly meeting with NGO Good Practice Project (GPP) to share best practice and experiences with other members.
,		otect and support 5,000 children in Phnom Penh and Kampong Cham
2.1 Identify and train 600 ChildSafe members	- 600 Child Safe members trained and certified by 2011	In 2009, a total of 970 Child Safe members (included 500 new members trained and certified)
		Child Safe Phnom Penh: 870 - 191 motors (39new) - 186 tuk-tuks (51 new) - 4 Taxi - 489 employees(360 new) of 20 guesthouses/hotels partner
		Child Safe Kampong Cham: 72 - 81 motors(44 new) - 19 tuk-tuks (6 new)

	-All members retrained on yearly basis	24 Child Safe memberships were canceled in 2009 because they moved to another province, changed job or followed Child safe policies - 16 Motors (12 Motors in PP and 4 Motors in Kg.Cham) - 05 Tuk Tuk - 03 Employees 970 Child Safe members, including 500 new members, have received refresher training in 2009.
	-All members are evaluated and monitored on on-going basis	970 ChildSafe members, including 500 new members, have been monitored in 2009.
2.2 Identify and train 100 ChildSafe partners	 100 ChildSafe partners trained and certified by 2011 All partners retrained on yearly basis All partners are evaluated and monitored on on-going basis 	122 staffs from ANZ bank have received ChildSafe training and received certification as ChildSafe partners.
2.3 Support Child Safe members and partners to protect 5,000 children	J. J. S.	In 2009, A total of 10,205 children (3,468 girls) were protected in Phnom Penh and Kampong Cham.
protect 3,000 crimaren	-1,000 children referred by 2011	- A total of 1,735(732 girls) Children Referred from 2005-2009 - 2009: 620 (268 girls) children were referred in Phnom Penh and Kg.Cham
	-5,000 children protected by 2011	 - A total of 8,470 (2,736 girls) Children Protected from 2005-2009 - 2009: 3,179 (1,041girls) children were protected and supported by provided information to them (about MS Child Safe team, Hotline, PP CS Center and Kg.Cham Child Safe)
	-Child Safe centers in Phnom Penh operated by Mith Samlanh by 2011	 Mith Samlanh has collaborations with ChildSafe center of FI as follows: -MS staffs and hotline staffs always share information involving the cases of children. -ChildSafe staffs take 7 tips and spot map to ChildSafe hotels members and also have meeting about all cases involved members. -All members have good relationship with child safe center and some of them used to refer cases

		and some used to take tourist to visited child safe center.
		and some used to take todast to visited child sale conter.
2.4 Participate to the diffusion in Phnom Penh of the ChildSafe international	- International blanket (begging) campaign launched in Phnom Penh by Q2 2008	The THINK campaign has been developed since 2008
campaign (for travelers) aiming at 30% of international travelers to	- Custom traveler campaign operational in Phnom Penh by Q4 2008	The 7 tips targeting travelers have been used since 2008.
Phnom Penh per year	- 30% of travelers to Phnom Penh are reached per year.	In this year 3,281 (F: 1,987) travelers including new 2,199 (F: 1,325) come to Phnom Penh and visited Child Safe Center and also got information Child Safe project.
Result 3:By 2011, the proje	ect is 60% sustainable through t	he establishment of training businesses and social business initiatives
3.1 Establish training businesses	-3 Restaurants operational	2 restaurants are operational (Romdeng and Friends Restaurant)
		Romdeng restaurant is the second level of the MS hospitality training program. It serves fine Cambodian cuisine. Weekly specials and daily set lunches are offered. On a monthly average in 2009 Romdeng provided training to 29 students. 3 of Romdeng students placed themselves into employment and 1 was placed by MS placement officer. In total, 77 (F: 20) students received training in the MS hospitality training project.
		The total income in 2009 for Romdeng restaurant is \$297,685.6 and profit is \$47,918.64.
		Friends the Restaurant (level3) is an international Tapas style restaurant serving western and Asian Tapas. The specials are full sized portions and here to provide a better variety to our guests and versatile training to our student .On a monthly average Friends provided training to 27 students and placed 2 students and 7 students placed themselves into employment in 2009. In total 50 (F: 13) students received training in the MS hospitality training project. The total income in 2009 for Friends the restaurant is \$545, 788.06 and profit \$185,259.23
	-All vocational training function as businesses by 2011	All vocational training workshops have a business component. The total income of all vocational training is \$ 8,901.97 from sewing, motor repairing, car repairing, electricity, electronic, laundry, welding, agriculture, hospitality cooking, barber (Level I), beauty class.

	1	
		A special attention was put this year on Nailbar/Beauty Class is a training business located inside the Friends 'N' Stuff shop on St 13, next to The Friends Restaurant. The students are from the Hair and Beauty Class in Mith Samlanh provide the opportunity to work while they study or gain extra work experience while waiting for job placement. The total of income generated \$ 2,984.14 and profit generated \$ 100.08
	-All training businesses profitable after 18 months	All training businesses got income \$ 846,457.87 and the profit \$ 233,277.95 (Romdeng, Friends Restaurant and nail bar).
	-Contributes 60% of total profit	Contributes 34.96 % of total profit.
3.2 Establish social businesses	-Market research carried out by 2009	Ongoing.
	-2 social businesses established by 2011	 1 social business established is Home Based Product (Phnom Penh and Kampong Cham) The project is on-going with 94 participants in Phnom-Penh and Kompong Cham The workshop in Andong (relocation site) is developing well with more participants and producers; 1 group of 13 participants has undertaken a specific skills training on School uniforms. They will be later supported to start-up their own production and sales. The shop in the market, Tooit-Tooit moved to a new and better location this year Sales of HBP products at Friends and Stuff generated an income of \$ 53,807 and profit \$ 19,132. A total of the local sales, including Tooit-Tooit in the Russian market, sales to Friends & Stuff as well as sales to FI made a total income of \$105,816 and a total profit of \$17,156 A total of \$ 83,084 was paid to the producers and all the profits were used to register for an Health Insurance for the families as well as for Mith Samlanh's land Participants received an average of 97\$/month in Phnom-Penh and 50\$/month in Kampong-Cham. Products were exported to Europe, Australia, the USA and Canada through FI.
	-All social businesses profitable after 12 months	All social businesses got income generated \$105,817.40 and profit generated \$17,286.63.

	-Contributes 30% of total profit	Contributes 4.37 % of total profit			
3.3 Develop income generating services and products	-Products designed on ongoing basis (total 10 by 2011)	Café du Centre is a restaurant, located in French Cultural Centre (CCF) that provides the food and beverage services and also catering events. In January to November 2009 Café du Centre received income \$49,535.06 and profit \$-5,543.82 Events: 8 special events organized at Café du Centre, such as Apsara TV, European Union, Mith Samlanh, French Association of Development, France Embassy, Green Light organization, Tini Tinou Circus and CCF Video Projection In December, we closed Café du Centre because our contract ended with French Cultural Centre (CCF) and four staffs stopped working and two staffs continued working with Mith Samlanh at Romdeng as Trainer. Mith Samlanh is in negotiation with the management of the CCF to renew the contract.			
		 Friends 'N' Stuff: In 2009 the total income was \$ 104,963.49 and profit \$ 11,364.08 from selling goods from all Friends-International and Mith Samlanh production projects these products are from: Parents in the Home-Based Production project in Cambodia and Lao P.D.R. Products from youth in vocational training as well as donated items and products from partner organizations like: Happy Painting Gallery (HPG), FUNGO (TMM), Domrei Sor (DRS), Save Cambodia's wildlife (SCW), SIPAR, World Education (WE), Positive Women HIV/AIDS Organization (PWHO) and Modern Design Sewing Factory (MDSF). 			
		The <u>Cook book</u> and <u>T-shirt Land</u> got income \$ 43,568.75 and profit \$ 28,017.65 which were sold at Romdeng, Friend Restaurant, Friend 'N stuff, Tooit -Tooit, exporting to England and consignment both Phnom Penh and Siem Reap (excluding small income of products designed like calendar, poster, post card, calendar which include to Friend N' stuff income).			
	-Contributes 10% of total profit	Contributes 8.41 % of total profit.			
Result 4 : By 2011, Mith Sa	Result 4 : By 2011, Mith Samlanh is recognized has having a best practice administrative system				
4.1 Establish an accounting office that is efficient, timely	Ŭ .	Accounting SoP is updated and implemented in this year.			

and functions in full transparency	-Audits are timely and positive	Audit reports by projects were produced on time as follow donor requirement, however; the Mith Samlanh Global audit report was delayed due to turnover of accounting staff.
	-Reports to management and teams provided on monthly basis	The financial report of accounting was delayed in submitting to management team and project managers due to staffs turnover of accounting team.
4.2 Build an administration that is efficient in its support to the good	-Administration SoP implemented by Q4 2008	In 2009, Administration SoP is updated and implemented in Mith Samlanh.
implementation of services and that is recognized as good practice	-Human Resource SoP implemented by Q4 2008	SoP for Human Resource is updated in order to improve the personnel recruitment and appraisal.
	-Communications (internal and external) is efficient	In collaboration with communication officer of Friends- International, Mith Samlanh has been able to have significant media exposure.
	-Communication with FI is efficient	Communication with FI is effective but MS and FI aim at reinforcing it in 2010.
	-CCC maintains GPP certification	The GPP committee has monitored and evaluated Mith Samlanh program, Mith Samlanh has also prepared all relevant documents that follow the GPP requirements in order to reapply for the certificate in 2010.
4.3 Mith Samlanh management provides on- going positive support to the teams	-Full management structure in place by Q4 2008	Mith Samlanh management team and Friends International TAs provided ongoing support to project managers and specialists to implement the restructuring. A HR coordinator will be recruited in 2010.
	-Mith Samlanh team feedback/evaluations are positive	A system for team feedback is staff representative and regular meetings with management.
4.4 The Mith Samlanh Board provides positive support to the organization	-Meetings are regular and well attended	Three Board meetings focused on recruitment of new board member and prepared document with DFDL in order to become company.
and its management	-Board provides support as per Statutes	Mith Samlanh program director and management team received administrative and technical support from Board members based on the requests.

Result 5: By 2011, Mith Samlanh has full ownership of its Education Center (TC/EC) property and has built a center that provides quality environment for its work 5.1 Mith Samlanh -Legal structure established by In process. establishes the legal O4 2008 structure (holding company?) 5.2 Mith Samlanh -Fundraising is efficient The Fun Fair has been conducting 4 times which received total income of \$ 3,177.97 in this year. reimburses the bank loan A total of income was \$ 10,950 from Brick selling. In total, all the businesses contributed \$ 87,825.11 to the Land Campaign -Reimbursement effective In 2009, Mith Samlanh has paid off to ANZ Royal prior the deadline. Another loan (with much better before bank deadline interest rate) was taken at Give2Asia. 5.3 Mith Samlanh approves -Draft plans obtained by Q3 One draft plan realized. a plan for building on the 2008 premises that allows for -Finalization of plans with input expansion over the years from various sources by Q4 2009 5.4 Mith Samlanh has a -Center built by Q4 2011 The new center has not been build yet. In the mean time, the existing center was repainted and center built decorated by Mith Samlanh staff and students.